

Patient Flow Document

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The diagnosecovid.org user guide explains the patient flow on diagnosecovid.org. It lists out the services on the platform, and describes the conceptual flow for these services. In case of any specific questions, please contact arnav.m@m16labs.com.

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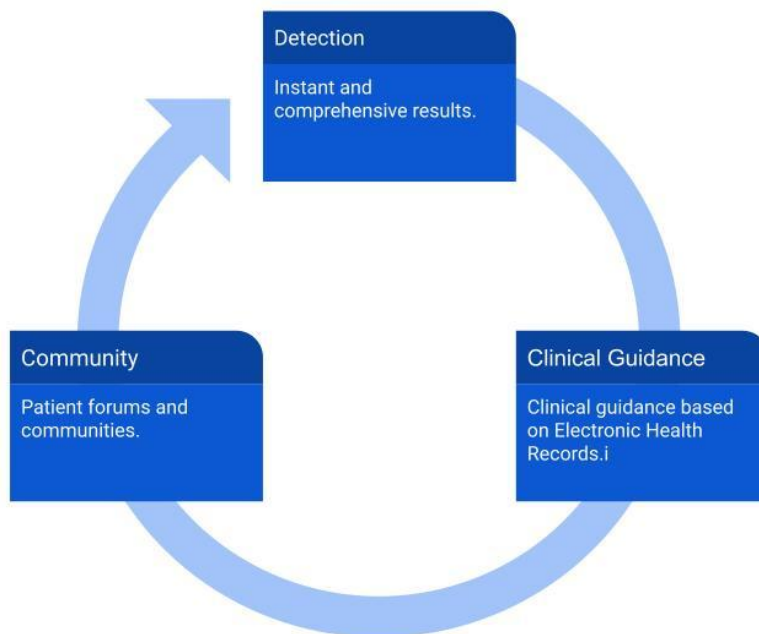
Introduction

About Us

Diagnosecovid.org is a free and public platform that helps provide structured information to the patients on Covid-19. The goal is to provide a self-service portal that puts patients first.

The site is patient facing, and will encourage patients to upload their own data on it. They can do this themselves, or have a savvy family member can do this - or their doctor can help them. Diagnosecovid.org has 3 parallel tracks.

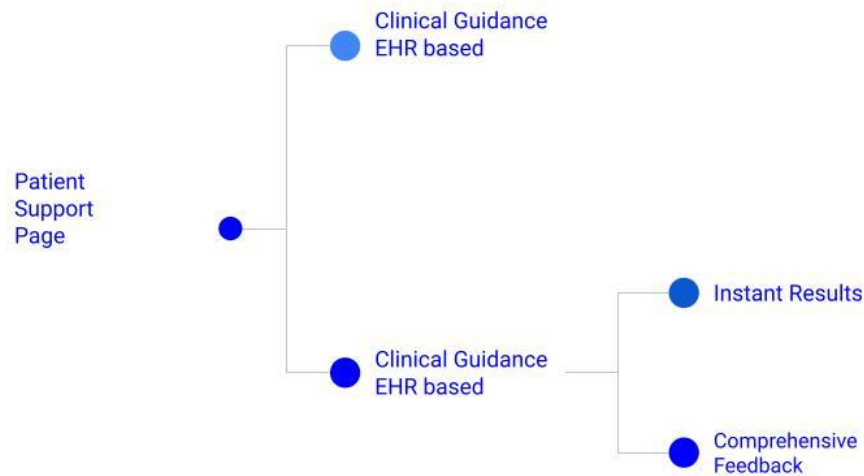
- Detection
- Clinical Guidance
- Community Support





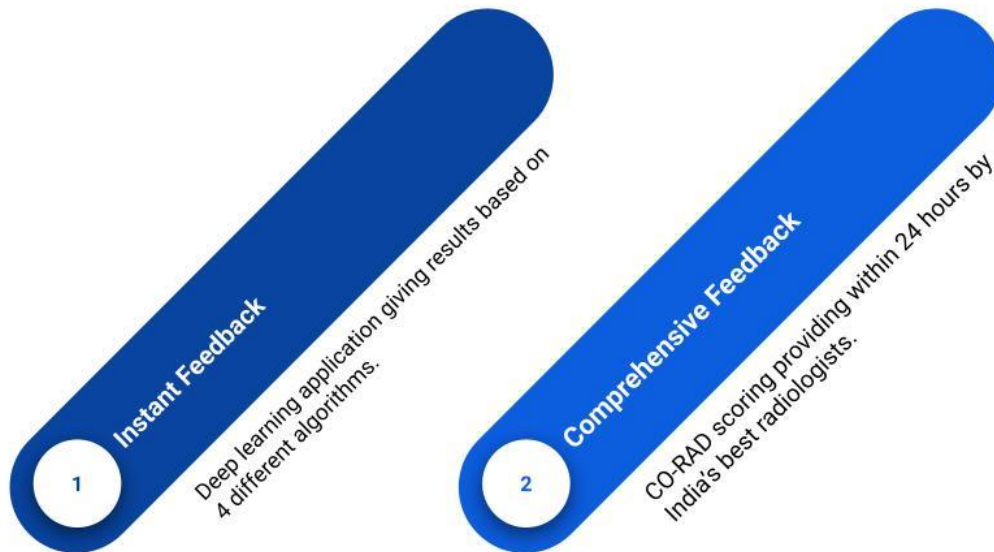
Patient Flow

The landing page for patients will be the home page of diagnosecovid.org. From there, they will be able to navigate to the different pages within the platform. The typical flow will involve the following steps for the patients.



Diagnosis

For diagnosis, the patients will have two options. They could either get instant results using our app, or get comprehensive feedback within 24 hours checked by a radiologist.

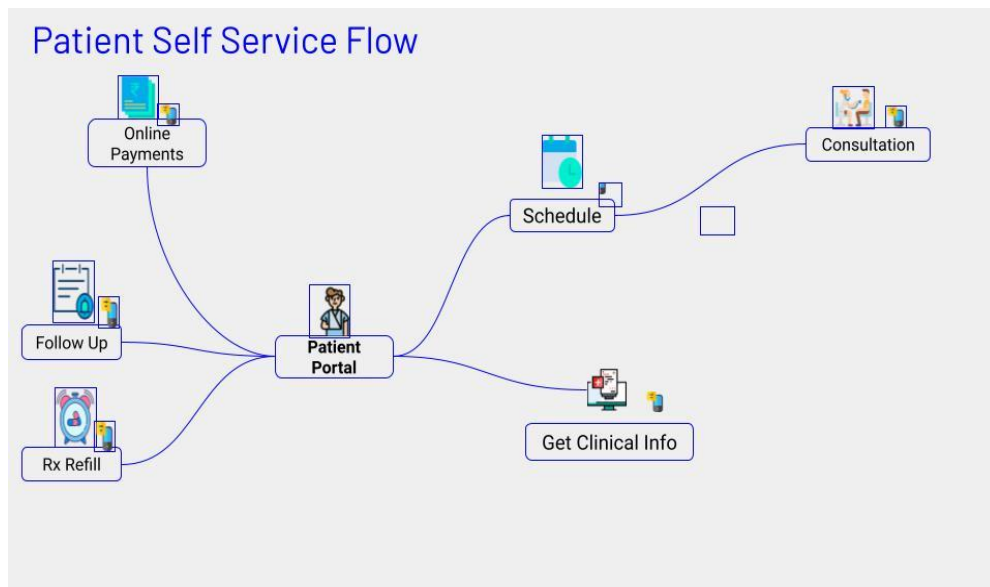


Clinical Feedback

In order to get clinical guidance, patients will be able to upload their information on the Electronic health records, to seek the doctor's opinion.

<u>Fields</u>	<u>Mandatory</u>
<u>Name</u>	<u>Y</u>
<u>Mobile Number.</u>	<u>Y</u>
<u>Pin Code.</u>	<u>N</u>
<u>Symptoms.</u>	<u>Y</u>
<u>Gender</u>	<u>Y</u>

The reason for keeping these fields mandatory is so that doctors can get in touch with the patients.

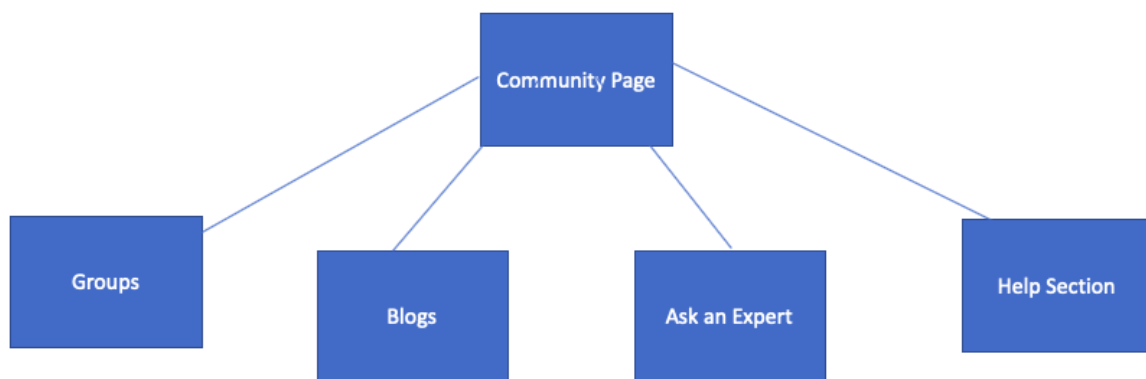


Forum Page

The Diagnosecovid.org community page will have four different channels including groups, blogs, ask an expert, and a help section.

- Community members will be able to login onto the page.
- Community members will have an 'Ask an Expert' to consult with existing doctors.
- Community members will also have a 'help section' to figure out problems in the community.

Diagnosecovid.org – Community Platform



- Login.
- Contribution in Groups through Comments, Links, Videos and Images.
- Thumbs Up and Thumbs Down
- Moderation by Community Leaders such as doctors
- Incentivization through points.